



GREENWICH TIME

STAMFORD ADVOCATE

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## BriefCase

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### **Pitney Bowes garners silver prize**

Stamford-based Pitney Bowes has received the Connecticut Quality Improvement Award Silver Innovation Prize for developing an electronic bill presentment and payment application for its Postage by Phone meter resetting service.

Developed by Pitney Bowes DocSense, Digital Document Delivery is a software application that enables the Postage by Phone meter resetting service to convert more than 1 million paper-based customer statements and bills into an electronic format for delivery over the Internet. The initiative saves Pitney Bowes nearly \$1 million per year in paper, postage, customer service and processing fees.

Since 1987, the state of Connecticut has recognized organizations that excel in managing quality improvement for business success and growth through this award program.